

## Terms and Conditions

- 1 Your booking is confirmed when deposit has been received by us.
- 2 We do not accept stag or hen parties.
- 3 A deposit of £100 is required to confirm a booking. Balance of booking tariff is required 6 weeks prior to commencement of booking. If booking less than six weeks from commencement of booking full tariff is required.
- 4 If balance of tariff is not received within 7 days of 'balance required date' on booking confirmation we will assume booking is cancelled. In these circumstances no monies will be returned.
- 5 ***If you have to cancel your booking:*** if cancellation is notified to us more than 6 weeks from booking we will return 50% of deposit unless we are able to re-let accommodation then 100% will be refunded.
- 6 If you need to change the date of booking once deposit has been received we will do our best to accommodate the change. If we cannot accommodate change and you decide to cancel we will impose rule 5 above.
- 7 Only the number of guests detailed on your booking form will be accepted, no camp beds or tents will be allowed. If we are made aware of additional guests the extra number will be asked to leave, if you do not comply with this request your booking will be cancelled and departure from the bungalow will be within 2 hours.
- 8 If any damage is caused to the bungalow or grounds please advise us immediately. A repair/replacement cost will be assessed and charged to you.
- 9 We may need to access the bungalow during your stay, this could be to change bed linen/towels, remove dustbin for collection and we will endeavour to carry these out without disruption to you.
- 10 The lawn/garden may need attention during your stay and we will try to ensure we do not interfere with your stay.
- 11 We will not be held responsible for cancellation of your booking due to circumstances beyond our control, fire, flood, explosion, epidemic or natural disaster.
- 12 Should you leave any possessions behind please contact us immediately. If you require them returned we will assess postal charges and ask for payment before sending. We will hold for 6 months only.
- 13 ***Check-in*** time is after 3pm and ***Check-out*** 10am. If you expect your arrival to be late please advise us and we will make necessary arrangements regarding the key.